

## ROSALIND Clinical Portals

### Privacy Policy

Updated June 17<sup>th</sup>, 2020

#### **1. Overview**

This OnRamp ROSALIND Privacy Policy ("Privacy Policy") explains how we may use information collected through use of the ROSALIND Portal for the COVID Plasma Study (the "study" or "portal"). Your access to or use of the website or portal represents your agreement to this Privacy Policy and for the information we collect to be used by the study in accordance with this Privacy Policy.

In this Privacy Policy the term "you" and "your" refers to the visitor of the portal, whether an individual or organization (e.g., a corporate entity, government organization), and the terms "OnRamp", "we", "us", and "our" refers to OnRamp Bioinformatics, Inc.

#### **2. How we collect information**

Some of this information is collected through your voluntary submissions of information. Some of this information is collected through the use of cookies, which may be placed onto your computer. Some of this information is collected through other technologies (e.g., Google Analytics). The study may also use cookies to store user-provided information during your sessions.

The cookies we use do not personally identify individuals by their name, email address, health status, or any other personal attribute. Some general information about visitors to our site is collected automatically. This may include the domain from which you access the Internet; the web browser you use (such as Chrome, Internet Explorer, Firefox or Safari); the date and time of the visit to our site; the pages that are visited; the Internet address of the Web site from which you linked directly to us; and the name and release number of web browser software you are using. Our company and our trusted third parties may share with one another anonymous versions of user information collected at this site. We may use that information to link to and issue anonymous cookies containing demographic or intent-based data for online behavioral advertising purposes. Such cookies do not contain personally identifiable information. In general, if you would like to opt out of online behavioral advertising, click on one of these links: <http://www.aboutads.info/choices> or <http://networkadvertising.org/choices>. This portal honors any "Do Not Track" signal and follows the California Online Privacy Protection Act (CalOPPA). Most Web browsers automatically accept cookies, but provide an option for blocking the acceptance of cookies. By setting your browser to reject cookies, this may mean that you cannot use all features of the portal.

This information will never be linked to your personal identity, used to contact you, or released to an outside entity in any way (see the "Information" sections below).

### **3. Information we collect**

We collect a variety of user and usage information:

1. User name
2. User email address
3. Phone number
4. Company or organization name
5. The Internet Protocol (“IP”) address of your Internet Service Provider.
6. The content you access.
7. The functions and services you use on the portal.
8. Your computer’s operating system.
9. Up-time and other usage statistics about the portal.
10. Location information.
11. Your computer’s unique identifier (e.g., CPU serial number).
12. Web browser used.
13. information about the use of the portal

### **4. How we use collected information**

We may use information for a variety of purposes, including without limitation:

1. To improve the portal
2. To improve the user experience.
3. For marketing purposes.
4. To store your preferences in order to customize your use of the portal.
5. To communicate with you with regards to the study.
6. To authenticate users.
7. To improve other of our products and services.
8. To compile and analyze trends.
9. For any other purpose with your consent
10. We also may aggregate the collected information with information from other users and users of the portal, or other products and services for analysis such as to determine user and performance trends. Generally, any such aggregation will involve de-identified or anonymous data.

### **5. How we store and protect collected information**

We are committed to protecting the security of the information collected, and we take reasonable physical, electronic, and administrative safeguards to help protect the information from unauthorized or inappropriate access or use. It is your responsibility to protect the confidentiality of your passwords, account information, and any other access features associated with your access or use of the portal as well as adhering to any applicable Terms of Use or other contract between us and you or your organization. You should be aware that electronic communications may not always be secure, in spite of all precautions. If you are concerned about providing sensitive information, you may wish to do so via phone, regular mail or during a personal consultation, rather than electronically.

## **6. Sharing of your information**

As a general rule we do not provide, sell, or lease your personal information to any third parties for their marketing use without your express consent. However, you acknowledge that your personal information may be provided to third parties in connection with your use of their websites, applications, software, or products. We may also share your personal information with contractors, service providers, and other third parties we use to support our business, including without limitation, hosting providers and payment processors. We may also disclose your personal information to third parties: (i) in the event that we sell or buy any business or assets, in which case we may disclose your personal information to the prospective seller or buyer of such business or assets; (ii) if we or substantially all of our assets are acquired by a third party, in which case personal information will be one of the transferred assets.

## **7. Minors**

The portal is not directed towards minors and we do not knowingly collect personal information from minors that use the portal. We encourage parents to monitor their children's use of the Internet when viewing the portal.

## **8. Changing or Deleting Your Information**

You may review, update, correct or delete the personal information you provide to us by contacting us. If you choose to withdraw from the study, then your account on this portal may become deactivated. If you would like us to delete your account in our system, please contact us at [support@rosalind.bio](mailto:support@rosalind.bio) with a request that we delete your personal information from our database. We will use commercially reasonable efforts to honor your request. We may retain an archived copy of your records as required by law or for legitimate business purposes.

## **9. Links and Third Party Applications**

The portal may provide links to websites or applications maintained by third parties, which we believe you may find useful. OnRamp is not responsible for the privacy practices of these other websites or applications and we encourage you to review the privacy policies of each of those other websites or applications before using such websites and applications. If you click on these third-party links, these other websites or applications may place their own cookies or other files on your computer, collect data, or solicit Personal Information from you. Other websites and applications will have different policies and rules regarding the use or disclosure of the personal information you submit to them. We make no representation with regard to the policies or business practices of any websites or applications to which you connect through a link from the portal, and are not responsible for any material contained on, or any transactions that occur between you and any such website or application.

## **10. Communication Opt Out**

If you no longer wish to receive new product/service notices, email newsletters or other future promotional communications from us, please follow the opt- out instructions included in each such communication or notify us by email at [support@rosalind.bio](mailto:support@rosalind.bio)

### **11. Modifications to Privacy Policy**

We reserve the right to modify this Privacy Policy at any time, with notice given to you by email or through the portal. Your continued access to or use of the portal after the modifications take effect represents your acceptance of such changed Privacy Policy.

### **12. Disclaimers**

OnRamp provides the information on [www.donatecovidplasma.com](http://www.donatecovidplasma.com), [www.covidplasmastudy.com](http://www.covidplasmastudy.com) and [www.rosalind.bio](http://www.rosalind.bio) as a courtesy. It is designed for informational and educational purposes only. It should not be construed as medical advice nor should it be used for diagnostic or treatment purposes. If you feel you have a health problem, please consult a medical professional.

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No website is a substitute for professional care. If you have or suspect you have a health problem, please consult a medical professional.

### **13. Contact**

If you have questions regarding this Privacy Policy you may contact us at [info@rosalind.bio](mailto:info@rosalind.bio)